

How to activate your debit card

1. Please call the number **877-287-2448**
2. **Press 1** - for English
3. **Press 1** - if you have a card.
4. Enter 16-digit card number.



5. Enter the 4-digit pin which is the **last four of your debit card number** (EXAMPLE: If your card number is 5220 9503 7774 4692, your pin would be **4692**)

Problems with your PIN?

Your PIN is the last 4-digits of your debit card number. If that does not work, put a “5” at the end of the 3-digit code on the back of the card. In this example, the PIN would be 5375.



Re-Set your PIN.

- 1) Call 877-287-2448 from 7 AM–7 PM
 - a) **Press 1** - for English
 - i) **Press 1** - because you have a card.
 - (1) **Press 2** - indicating the kind of card you have.
- 2) Enter the 16-digit number on the front of the card.
- 3) Enter your 4-digit PIN and be PATIENT... the phone menu offers more options!
 - a) **Press 2** - to get help with your PIN.
 - b) **Press 4** - if you don't know your PIN.

A live human will answer the phone and help you reset your PIN.